

# Product Details



## SECURE MY NETWORK (VPN)

The combination of employees' mobility, connections to Wi-Fi hotspots, and the surge of online activities such as banking or shopping, makes mobile devices a prime target for criminals. Employees who use the IdentityForce mobile app have access to their very own personal Virtual Private Network (VPN) that encrypts the data being transmitted or received over their phone's connection so hackers and thieves can't access their information.

## FREE AND UNLIMITED CHILDWATCH (CHILD MONITORING)

Whether a company rolls out IdentityForce as a voluntary or core benefit, we provide unlimited identity theft protection to dependents 25 years and under living under the same household, regardless of whether the employee selects an individual or family plan.

## ONLINE PC PROTECTION TOOLS

Anti-phishing and anti-keylogging software protect employees while their shopping, banking, and sharing online from their PC. Proactively prevent malware from stealing sensitive data such as username, password, credit card number, bank account details, and other personal information an employee may type on their PC keyboard. IdentityForce protects every keystroke as employees enter it and detects dangerous fake sites to prevent phishing attacks.



## SENIOR FRAUD RESOLUTION

Senior citizens are particularly susceptible to IRS impersonators, computer tech support fraud, and identity theft — losing almost \$3 billion a year. Since many people are caring for their senior family members, we are extending our resolution services beyond the standard household to include parents (in-law) and grandparents (in-law). From social engineering to ransomware to financial exploitation, our exceptional Certified Fraud Resolution Specialists have their back. As an added benefit, employees with a family plan receive expense reimbursement for their senior family members.

## **RANSOMWARE RESOLUTION**

Logging into your computer to find it maliciously locked can be terrifying and frustrating. It is increasingly frequent. Losses to ransomware attacks are growing exponentially: in 2020 they cost \$20 billion, 2019 they cost \$11.5 billion, and in 2018 they cost \$8 billion. If systems are hijacked, we will assist with determining if ransomware should be paid or if there are alternative options; paying ransomware fee through a variety of crypto-currencies when necessary. We offer a reimbursement for up to \$25,000.

## **SOCIAL ENGINEERING RESOLUTION**

Social engineering is the art of taking advantage of human behavior and emotions to trick an individual into giving up confidential information such as passwords and bank information, allowing thieves access to their accounts and transfer funds without permission. We will assist with placing additional security on accounts moving forward. Additionally, we offer a reimbursement for up to \$25,000.

## **CREDIT SCORE SIMULATOR**

A tool to help employees understand how different financial decisions may impact their credit — experiment with various credit balances, credit card payments, balance transfers and more.

“ With a strong performance as a leader in all three categories, Sontiq’s IdentityForce beat out a competitive field among premium direct-to-consumer products to



**RANK AT THE TOP OF THIS YEAR'S SCORECARD.**

With a broad feature set encompassing traditional identity protection tools, broad monitoring capabilities, and emerging data-protection tools, the provider offers a well-rounded plan that performed well in prevention, detection, and resolution. ”

## **BANK, CREDIT CARD AND INVESTMENT ACCOUNT ALERTS**

A detection of possible fraud related to deposits, withdrawals, duplicate transactions, or balance transfers related to an employee’s 401(K), brokerage, and financial accounts, in order to address any potential criminal activity. Alerts can be tailored based on specific thresholds and are delivered via email and mobile push notifications.

## **DARK WEB THREAT ALERTS**

An in-depth, algorithm-based process that pairs breached personal information with human research and investigative methods for analyzing the aggregate of information that may have been exposed to determine a threat-level. Threat-level alerts reduce noise and help employees easily understand which alerts require immediate attention.

## **WHITE-GLOVE FAMILY RESTORATION**

Complete identity theft restoration services from Certified Fraud Resolution Specialists available 24/7 for any family member within the household (includes parents, siblings, and the children of primary account holder). Experts not only assist with identity restoration, they can save an employee literally hundreds of hours by completing all the paperwork, making calls, and doing

all the heavy lifting to make sure your identity is restored. We've got the expertise to support employees through this challenging process.

### MOBILE ATTACK CONTROL

Comprehensive mobile device scanning providing alerts for a wide array of threats including rogue apps, spyware, unsecured Wi-Fi connections, and even recognizes fake or "spoof" networks.

**SONTIQ** | Trust Center  
IdentityForce® | CYBERSCOUT | EZShield

1-888-6-SONTIQ [Contact Us](#)

## PRIVACY AT SONTIQ

We are committed to following global data privacy standards and practices and helping our customers understand their rights and responsibilities.

[Read Our Privacy Policy](#)

### TRUSTWORTHY. TRANSPARENT. ACCOUNTABLE.

Read more about how we meet compliance standards.

#### CCPA

We take privacy protection seriously, and our CCPA Addendum reflects how we process personal information of Californian citizens, in accordance with the requirements of the California Consumer Privacy Act, Cal. Civ. Code §§ 1798.100 et seq.

[Read the Addendum](#)

#### GDPR

We seek to maintain compliance with all guidelines and regulations of GDPR. Our Privacy Policy contains information for businesses required to comply with GDPR and other data.

[Read our Privacy Policy](#)

#### DATA PROCESSING AGREEMENT

Our Data Processing Agreement specifies the responsibilities we share with our business partners in providing our services to their employees and customers.

[View Agreement](#)